

For Apple® iOS™



Honeywell's Remote MasterMind™ 4.0 software allows enterprises to manage virtually all mobile devices, including Apple® iOS™ operating system based devices, from a single remote location. This support provides you with the ability to manage your collection of geographically dispersed data collection devices alongside corporate or employee-owned consumer grade devices.

Support for Apple® iPhone®, iPad® & iPod touch® Mobile Devices

Organizations can optimize return on investment and welcome personal devices in the workplace by adopting a mobile device management (MDM) solution to reliably manage, track, support and secure their mobile devices. Remote MasterMind's innovative, industry-leading technology allows businesses to monitor their mobile field force with a comprehensive set of quality features.

Honeywell is proud to support the latest Apple operating system - iOS 6 which provides advanced MDM features including:

- Global HTTP Proxy - eliminates need to configure a proxy for each WiFi connection
- App Lock - enforce a single application to run on the device in kiosk mode preventing access to unauthorized apps and device settings
- iOS Device Feature Restrictions - restrict specific features or content

Introducing Key New Remote MasterMind 4.0 Features

- Telecom Expense Management - define group and individual usage profiles to easily monitor usage against limits
- Secure Content Library - securely deliver and control access to corporate documents
- Geofencing - Establish a virtual boundary for your devices and trigger alerts upon device entry and exit
- Terms & Conditions - enforce your IT usage policies

Asset Management

- Remotely manage up to tens of thousands of iOS™ devices efficiently over-the-air (OTA). Devices can be enrolled, provisioned, configured and group managed wirelessly.
- A central, multi-platform display reports a wealth of device information including live device status, network connection, security policy compliance, voice roaming status, battery status and installed applications.

Device Configuration

- Easily deploy encrypted configurations profiles to customize device settings and enforce corporate security policies. Manage iCloud data syncing.
- Disable iCloud device and document sync, SIRI, photo stream, voice and data roaming, diagnostic crash logs
- Configure Microsoft® Exchange for secure sync of email, calendar, and contacts. Customize Wi-Fi®, VPN, APN, and password settings to maintain secure connections.

Application Management

- Prompt user to install application
- Specify if app should remain or be removed if MDM profile is removed
- Prevent app data back up to iTunes or iCloud
- Report on application status: needs redemption, redeeming, user prompted, installing, managed, managed but uninstalled by user, unknown, user rejected install, failed
- Remove managed apps without user interaction
- Utilize powerful rules and device groupings to ensure appropriate applications are offered or installed.

Location Services

- Locate devices anywhere in the world by viewing GPS coordinates in a live map display with custom 3D views by implementing background location services in your applications to help employees locate lost or stolen devices.

Advanced Security

- Secure email access feature allows full control of which devices can or cannot access Microsoft® Exchange email. Block unmanaged devices from accessing corporate email on their devices.
- S/MIME encryption enforcement
- Prevent moving messages between email accounts
- Restrict applications from sending corporate emails
- Enforce strong password protection, secure certificate authentication and encrypted data transfer to ensure sensitive data is kept in authorized hands only
- Detect jail-broken devices to force remote security or prohibit access to corporate networks and data immediately
- Remote lock devices in real time to prevent unauthorized use
- Remote wipe corporate data only or the entire device in case of loss, theft, or misuse
- Acquire and deliver authentication certificates from certificate authority to managed devices.

Wireless Application Distribution

- A customizable and private enterprise application catalogue allows businesses to automate the deployment of in-house applications to users OTA. Proprietary applications can be sent directly to provisioned devices, without the use of iTunes or The App Store. Also, application provisioning profiles can be managed to control who is allowed to use enterprise applications.

Remote Support

- Remote view and capture screen shots and video recordings of the device side Remote MasterMind agent for real time help desk support, information, and training purposes
- Optimize help desk communication with a convenient two-way chat utility. Device users and administrators can exchange clear text messages quickly in a live display.
- Send messages to device users via Apple® Push Notifications or SMS text messaging, allowing employees to receive the latest news and information using native iOS™ technology

About Honeywell

Honeywell Scanning & Mobility is a leading manufacturer of high-performance image- and laser-based data collection hardware, including bar code scanners and rugged vehicle mount, hand-held and wearable mobile computers. With one of the broadest product portfolios in the AIDC industry, Honeywell Scanning & Mobility provides solutions that help improve operations and enhance customer service for users in vertical markets including retail, healthcare, warehousing, manufacturing, and transportation and logistics. Its innovative products are complemented by advanced software, service and professional solutions that enable customers to effectively manage data and assets. Honeywell products are sold worldwide through a network of distributor and reseller partners. For more information, please visit www.honeywellaidc.com.

For more information:

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