

RMS Omega Managed IT Services

Technical Support Services

Remote technical support and best-effort consultation.

- Hardware/OS Troubleshooting
- Mobile Device Management Consultation
- Network Connectivity Consultation
- RMA Management for Devices Under Contract
- General Q&A
- Remote Phone/Email Support

Total Support Services

Full-service IT management and maintenance

- Remote Device Monitoring, Management, and Support
- Hardware/OS Troubleshooting
- Network Connectivity Guidance
- RMS Management for Devices Under Warranty
- General Q&A

Zebra Certified Supplies

Printing supplies can impact everything from printhead lifespan to operational efficiency. That is why at Zebra we produce our own line of thermal printing supplies to ensure consistent, optimized performance in Zebra printers. With Zebra Certified Supplies, customers get exceptional service, thermal printing expertise and consistent outstanding quality.

Unmatched thermal printing expertise
More than 30 years of experience in producing products of exceptional quality.

Exceptional service
Zebra has the scale and infrastructure to meet your printing supply needs quickly and effectively.

Consistently outstanding quality
We subject every item to rigorous testing, ensuring premium craftsmanship and durability.

Increased efficiency and productivity
Because our printing supplies are so consistent, workers experience fewer hassles and require less IT assistance, reducing downtime.

Lower total cost of ownership
Wear and tear is reduced, and the need to reprint and replace labels due to poor quality is virtually eliminated.

Flexibility and convenience
Customize products to meet your unique needs, or get hundreds of in-stock products quickly with our ZipShip™ service.

Manufacturing

MOBILE COMPUTERS

RUGGED TABLETS

RFID READERS AND TAGS

WEARABLE

BARCODE SCANNERS

INDUSTRIAL PRINTERS

MOBILE PRINTERS

ENVIRONMENTAL SENSORS

INTERACTIVE KIOSKS

MACHINE VISION SYSTEMS

FIXED INDUSTRIAL SCANNERS

ROBOTICS AUTOMATION: ZEBRA AUTONOMOUS MOBILE ROBOTS

Note: Product appearance is subject to change

SOLUTIONS

- Workcloud Sync
- Workstation Connect
- VisibilityIQ Foresight™
- Aurora Software Suite
- Guardian Cabinets
- Symmetry
- Zebra OneCare™

Healthcare

MOBILE COMPUTERS

BARCODE SCANNERS

RFID READERS

INDUSTRIAL PRINTERS

MOBILE PRINTERS

CARD PRINTERS

DESKTOP PRINTERS

WRISTBANDS

SOLUTIONS

- Workcloud Workforce Optimization Suite
- Workcloud Inventory Visibility
- Workcloud Sync
- VisibilityIQ Foresight™
- Guardian Cabinets
- Workstation Connect
- Zebra OneCare

Warehouse/DC

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Government

RUGGED TABLETS

MOBILE COMPUTERS

MOBILE PRINTERS

INTERACTIVE KIOSKS

DESKTOP PRINTERS

RFID READERS AND TAGS

CARD PRINTERS

SOLUTIONS

- Workcloud Sync
- VisibilityIQ Foresight™
- Guardian Cabinets
- Workstation Connect
- Zebra OneCare
- ZeroLiner Linerless Printing

Field Mobility

MOBILE COMPUTERS

RUGGED TABLETS

MOBILE PRINTERS

*Available in select regions.

RFID READERS

WEARABLES

SOLUTIONS

- Workcloud Workforce Optimization Suite
- Workcloud Sync
- VisibilityIQ Foresight™
- Guardian Cabinets
- Zebra Dimensioning
- Zebra OneCare
- Zebra Play

Retail and Hospitality

MOBILE COMPUTERS

RUGGED TABLETS

DESKTOP PRINTERS

RFID READERS

BARCODE SCANNERS

CARD PRINTERS

MOBILE PRINTERS

WEARABLES

INTERACTIVE KIOSKS

SOLUTIONS

- Workcloud Workforce Optimization Suite
- Workcloud Inventory Visibility
- Workcloud Sync
- Workcloud Actionable Intelligence
- VisibilityIQ Foresight™
- Guardian Cabinets
- Workstation Connect
- Zebra Play



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1. Service availability, Service feature and/or repair turn-around time may differ by country. Please contact your Zebra sales representative for details.

Zebra Product Portfolio

Essentials = Good | Select = Better | Premier = Best

Fixed Industrial Scanners

Fixed Industrial Scanners are available in several configurations: Fixed Industrial Scanners, Smart Sensors and Cameras, Frame Grabbers, Industrial Vision Controllers, I/O Cards, 3D Sensors, and Machine Vision Cameras. Each configuration includes a detailed list of features and specifications.

Fixed Industrial Scanners	Smart Sensors and Cameras	Frame Grabbers	Industrial Vision Controllers	I/O Cards	3D Sensors	Machine Vision Cameras
<ul style="list-style-type: none">Basic to advanced track-and-trace, code reading, presence/absenceIP65 and IP67 ratingsHigh-resolution image sensors (1 MP to 5.1 MP)	<ul style="list-style-type: none">High-resolution CMOS image sensors (2 MP to 16 MP)Powerful on-device processingIP65 and IP67 ratingsSelect models support traditional machine vision and deep learning inference	<ul style="list-style-type: none">CoaXPress, Camera Link, GigE Vision interfacingRange of inputs, connectors, data rates and pre-processing capabilities	<ul style="list-style-type: none">Desktop-level performanceExpansion capabilities for scalable setupsOptimized for high-speed and multi-camera applicationsSelect models support deep learning training and inference	<ul style="list-style-type: none">Real-time synchronization with 16 discrete digital I/OsOptical isolation and resolvable fuses	<ul style="list-style-type: none">Cutting-edge, high-speed 3D imagingDual- and single-camera modelsConfigurable FoV and multi-sensor synchronization	<ul style="list-style-type: none">High-resolution CMOS image sensors (2.3 MP to 12.3 MP)GigE Vision interfacingIndustrial grade shock and vibration ratings

Zebra Robotics Automation

Zebra Autonomous Mobile Robots (AMRs) are categorized into Flex Series, Shelf, Connect, and Roller Series. Each series is designed for different industrial applications, from flexible picking to automated material transport.

Flex Series	Shelf	Connect	Roller Series
<ul style="list-style-type: none">Supports item and batch pickingDynamic LED lighting improves pick accuracyAdjustable shelves accommodate totes, bins and boxesIntegrates with existing WES and WMS installationsHighly configurable picker interface	<ul style="list-style-type: none">All-in-one material transportSet up and use in hours, redeploy easilyIdeal for small and medium payloadsConfigurable shelving for bin, tote and package sizesBuilt-in, easily configured touchscreen	<ul style="list-style-type: none">Integrates into existing manual cart workflowsFlexible cart options support a wide range of workflowsMaximum robot utilization by decoupling robots from cartsTriggered through handheld devices or fully configured schedules	<ul style="list-style-type: none">Automate loading and unloading of totes/bins from conveyors or ASRSsFlexibly extend existing conveyor workflowsAutomatically trigger induction or deduction via Zebra Symmetry softwareIntegrate existing conveyor controls with Zebra Symmetry using optional IoT gateway

Note: Product appearance is subject to change

Environmental Sensors

Environmental sensors provide real-time data on various environmental factors. They include Ready-To-Use Indicators, ZeOn-demand Printable Indicators, and Electronic Sensors.

Ready-To-Use Indicators	ZeOn-demand Printable Indicators	Electronic Sensors
<ul style="list-style-type: none">Visual indicators reveal heat or freeze events of temperature-sensitive products—medications, vaccines, food.Single-use self-adhesive indicators and cards capable of dual temperature indicators	<ul style="list-style-type: none">Easy-to-read environmental indicators on a thermal printable labelGet printed asset information and barcodes next to a visual sensor that changes color when an excursion occurs	<ul style="list-style-type: none">Wirelessly monitor temperature-sensitive products throughout the supply chainBluetooth® low energy connected data loggers enable the analysis of temperature excursions, so you can act upon them in real time

Interactive Kiosks

Interactive kiosks are available in KC50, TD50, CC6000 Interactive Kiosk, and CC600 Interactive Kiosk models. Each model offers different screen sizes and features for customer engagement.

KC50	TD50	CC6000 Interactive Kiosk	CC600 Interactive Kiosk
<ul style="list-style-type: none">15"-22"Android™, Qualcomm 5430, Wi-Fi™ 6EFlexible modular design: wall, floor, counter or deskUniversal VESA 75 and 100 mountZ-Flex Connectors to add peripherals (LED bar, SE4720 imager and more)Payment and Digital Wallets readyConversational self service	<ul style="list-style-type: none">15"Companion display to KC50Universal VESA 75 and 100 mountSingle cable connectionBall-drop testedFull HD bright touch display	<ul style="list-style-type: none">10"10 in. proximity-sensing color touchscreenHorizontal or vertical mount models plus 2D barcodeStereo multi-media and NFC supportSupports video conferencing with mic and front camera	<ul style="list-style-type: none">5"5 in. proximity-sensing color touchscreen2D barcode readerMulti-media support

Print Engines

Print engines are designed for high-volume printing of products, cases, and pallets. The ZE500 Series offers fast and simple maintenance and is available in 4 in. and 6 in. print widths.

ZE500 Series

- Ideal for print-and-apply labeling applications for products, cases and pallets
- Fast and simple maintenance
- RFID capable
- Available in 4 in. and 6 in. print widths

Industrial Printers

Industrial printers include the ZT111, ZT200 Series, ZT400 Series, ZT510, and ZT600 Series*. Each model is tailored for different industrial printing needs, from compact footprint to large format printing.

ZT111	ZT200 Series	ZT400 Series	ZT510	ZT600 Series*
<ul style="list-style-type: none">Budget-friendly for medium print volume applicationsSetup is simple with backwards compatibilityMake the most of small work areas with a bi-fold door and small footprint	<ul style="list-style-type: none">Intuitive ease-of-useCompact footprint and streamline designSimple to set up, manage and secure with Zebra DNARFID capableAvailable in 4 in. and 6 in. print widths	<ul style="list-style-type: none">Performance, versatility and reliabilitySimple to set up, manage and secure with Zebra DNARFID capableAvailable in 4 in. and 6 in. print widths	<ul style="list-style-type: none">105SLPlus for more functionalityCost-effective industrial printingSimple to set up, manage and secure with Zebra DNARFID capableAvailable in 4 in. and 6 in. print widths	<ul style="list-style-type: none">Advances the Xi Series with more features and performanceUser-friendly, future-ready platformSimple to set up, manage and secure with Zebra DNARFID capableAvailable in 4 in. and 6 in. print widths*220x4 available for wide-format printing

Desktop Printers

Desktop printers include the ZD200 Series, ZD400 Series, ZD510-HC, ZD600 Series, and ZD621R/ZD611R. These printers offer advanced features and ease of use for various office environments.

ZD200 Series	ZD400 Series	ZD510-HC	ZD600 Series	ZD621R/ZD611R
<ul style="list-style-type: none">Affordability meets high qualityReliable printing that's simple to useAvailable in 4 in. direct thermal and thermal transfer	<ul style="list-style-type: none">Advanced features and ease of useField-installable communication or media handling optionsSimple to set up, manage and secure with Zebra DNAAvailable in 4 in. and 2 in. direct thermal and thermal transferHealthcare and ribbon cartridge models available	<ul style="list-style-type: none">Automatic calibration means no wasted wristbandsZ-Band Wristband Solution to support Healthcare and HospitalitySimple to set up, manage and secure with Zebra DNA	<ul style="list-style-type: none">Field-installable media and connectivity optionsSimple to set up, manage and secure with Zebra DNAAvailable in 4 in. and 2 in. direct thermal and thermal transferLinearless and healthcare models available	<ul style="list-style-type: none">RAIN RFID capabilities in a desktop printerPremium features with field-upgradeable optionsSimple to set up, manage and secure with Zebra DNAAvailable in 4 in. and 2 in., thermal transfer

Mobile Printers

Mobile printers include the ZQ200 Series*, ZQ300 Plus Series, ZQ500 Series, and ZQ600 Plus Series. They are designed for rugged use and support multiple print widths using optional media spacers.

ZQ200 Series*	ZQ300 Plus Series	ZQ500 Series	ZQ600 Plus Series
<ul style="list-style-type: none">Support for multiple print widths using optional media spacersIntuitive OLED displayConvenient USB-C chargingUse with free ZLabel Designer App to create labels from a handheld mobile device	<ul style="list-style-type: none">Two lightweight designs suitable for indoor or outdoor useDurable construction with IP54 ratingSimple to set up, manage and secure with Zebra DNALinearless models available	<ul style="list-style-type: none">Industry's most rugged mobile printer with Mil-Spec certification and IP54 ratingUser-friendly interface that is easy to operate even with glovesSimple to set up, manage and secure with Zebra DNARFID capableLinearless models available	<ul style="list-style-type: none">Color displayWi-Fi 6 option available for faster, more reliable and secure printingHigh capacity PowerPrecision+ battery and Power Smart Print TechnologySimple to set up, manage and secure with Zebra DNARFID capableLinearless and healthcare models available

*Available in select regions

Card Printers

Card printers include the ZC100, ZC300 Series, ZC10L, and ZXP Series 7. These printers offer award-winning design, fits-everywhere design, and advanced connectivity options.

ZC100	ZC300 Series	ZC10L	ZXP Series 7
<ul style="list-style-type: none">Award-winning design for intuitive operation with compact footprintSingle-sided printing with USB connectivity	<ul style="list-style-type: none">Award-winning, fits-everywhere designContact and contactless encodingSingle- or dual-sided card printing with USB and Ethernet connectivityModels available that support specialty ribbons and long-life card printing	<ul style="list-style-type: none">Prints large, oversized cards and badgesThe only portable large-format, direct-to-card printer that can produce full, edge-to-edge cards in one processEliminates wasted stock and inventory hassles	<ul style="list-style-type: none">High performance process, print up to three jobs at the same timeOffers numerous options, including UHF-RFID encoding and wireless connectivity

Card Supplies

Zebra card supplies include high-quality ribbons, blank cards, and cleaning kits. These supplies ensure efficient operation and maintenance of Zebra card printers, ensuring professional-grade print quality and reliability.

Card Supplies

- Zebra card supplies include high-quality ribbons, blank cards and cleaning kits essential for the efficient operation and maintenance of Zebra card printers, ensuring professional-grade print quality and reliability

Rugged Tablets

Rugged tablets are available in ET80/ET85, ET60/ET65, ET60W/ET65W, ET40/ET45, ET40-HC/ET45-HC, and ET40/ET45 models. They offer various screen sizes (12", 10", 8") and advanced features like rugged construction and multiple mounting options.

ET80/ET85	ET60/ET65	ET60W/ET65W	ET40/ET45	ET40-HC/ET45-HC	ET40/ET45
<ul style="list-style-type: none">12"WindowsTrue laptop replacement with detachable friction-hinge keyboardRugged 1.2 m drop; 1.5 m with rugged bootThinner and lighter than 12 in. 2-in-1s in marketWi-Fi 6E (ET80 and ET85)4G/5G (ET85 only)	<ul style="list-style-type: none">AndroidWi-Fi 6E (ET60 and ET65)5G (ET65 only)Rugged 1.5 m drop to concreteRugged 1.5 m drop to rugged concreteET60 Freezer versionOptional integrated advanced range scanningUse as a tablet, 2-in-1 or vehicle mount computer	<ul style="list-style-type: none">WindowsAI-powered touchscreen and audio with AI-ready processorWi-Fi 7 (ET60W and ET65W)5G (ET65W only)Rugged 1.5 m drop to concreteOptional integrated advanced range scanningUse as a tablet, 2-in-1 or vehicle mount computer	<ul style="list-style-type: none">AndroidWi-Fi 6 (ET40 and ET45)5G (ET45 only)Rugged 1.2 m drop; 1.55 m drop with rugged frameThinest and lightest Zebra tabletsOptional integrated enterprise-class scanningZebra's first dedicated mobile payment options	<ul style="list-style-type: none">AndroidAdvanced medical grade disinfectant ready plasticsWi-Fi 6 (ET40-HC and ET45-HC)5G (ET45-HC only)Integrated enterprise-class scanningRetail ready with POS and mobile payment options	<ul style="list-style-type: none">AndroidWi-Fi 6 (ET40 and ET45)5G (ET45 only)Rugged 1.2 m drop; 1.55 m drop with rugged frameThinest and lightest Zebra tabletsIntegrated enterprise-class scanningRetail ready with POS and mobile payment options

Vehicle-Mount Computers

Vehicle-mount computers include the VC8300. These devices are designed for rugged use in vehicles and offer advanced features like large displays and multiple mounting options.

VC8300

- Android
- 8 in. or 10 in. models
- Inside the four walls Wi-Fi
- Touchscreen and keypad data entry
- 8 in. model: integrated alphanumeric keypad with touchscreen
- 10 in. model: large touchscreen with programmable keys
- Built for extreme environments
- Freezer-ready, internal heaters

Wearables

Wearables include the WT6400, WT5400, WT6300, WS50/WS50 RFID, HS2100/HS3100, RS6100, RS5100, RS2100, RS5000x, and RS5000. These devices offer various features like Bluetooth connectivity, rugged construction, and specialized scanning capabilities.

WT6400	WT5400	WT6300	WS50/WS50 RFID	HS2100/HS3100	RS6100	RS5100	RS2100	RS5000x	RS5000						
<ul style="list-style-type: none">AndroidLarge, bright 4.7 in. displayWi-Fi 6EIntegrated keypad13MP angled side cameraFour versatile mounting options—single dial, dual dial, Velcro and hip mountBluetooth v5.3	<ul style="list-style-type: none">AndroidWearable terminalMounting system for superior comfort, hygiene and safetyRugged 4 ft. (1.2 m) dropKeypad accessory available	<ul style="list-style-type: none">AndroidAll-in-one wearable computerMultiple mounting optionsIntegrated SE4770 imagerShort range RFID reader (WS50 RFID)Voice ready	<ul style="list-style-type: none">HS3100: Bluetooth headsetHS2100: Corded headsetHD voiceRugged 6 ft. (1.8 m) dropShort range RFID reader (WS50 RFID)Voice ready	<ul style="list-style-type: none">Just over two ounces and two cubic inchesCapture barcodes in hand and out to 40 ft./12.2 m awayUse in freezers and coolersOperates down to -22° F/-30° CIP65 sealingBackwards Compatible Accessories with RS5100w	<ul style="list-style-type: none">ID/2D Bluetooth single finger ring scannerSmall and lightweightNFC; Tap to pairPRZM Intelligent Imaging with two scan engine optionsMultiple wearing options: single or double trigger, back of hand, lanyard, top triggerRugged 6 ft. (1.8 m) drop	<ul style="list-style-type: none">Open palm design for superior gripBarely weighs over an ounce/31 gramsDrop tested to 6 ft./1.8 m to 1.6 ft./0.5 m tumbles, IP54 sealedOne charge provides 18+ hours of power and 17,000 scansWorks with any Bluetooth-enabled Zebra mobile device, consumer smartphone or Windows PC	<ul style="list-style-type: none">SE4770 ID/2D scan engine offers exceptional motion toleranceOperates down to -22° F (-30° C)The freezer trigger uses a finger perch that does not slip or rotate over heavy loadsRugged 4 ft. (1.2 m) drop	<ul style="list-style-type: none">ID/2D corded ring scannerPairs with WT6000PRZM Intelligent Imaging2-color (red/green) LED scan status lightSwivel for right- and left-hand scanningRugged 4 ft. (1.2 m) drop	<ul style="list-style-type: none">The small interior reader, big on speed and accuracy	<ul style="list-style-type: none">Designed specifically for retail environmentsCompact, consolidated deviceIncorporates both antenna and a reader	<ul style="list-style-type: none">performance for high volume, rugged environments	<ul style="list-style-type: none">Snap-and-go pairing1300+ tag reads per secondTool-free changeable adaptors and cradle cupsCompatible with mobile computers and 3rd party smartphones	<ul style="list-style-type: none">Ultra-rugged designStandard and Extended read range1300+ tag reads/secChangeable adaptors and cradle cupsCompatible with rugged Mobile Computers and 3rd party smartphones	<ul style="list-style-type: none">POS UHF RFID 1D/2DHybrid handheld/hands-freeTouch to 18 in. RF read range	<ul style="list-style-type: none">Extended operating temperatureIP65/IP67 SealingIntegrated Wi-Fi, Bluetooth, 5G, GPS and Personal Cellular (CBRS)Optional integrated Antenna

RFID Readers

RFID readers include the FX7500 Fixed Reader, FXP20 Fixed Reader, FX9600 Fixed Reader, RFD40, RFD90, DS9900R Series, and FXR90. These readers offer various features like rugged construction, high performance, and advanced connectivity options.

ESSENTIALS	SELECT	PREMIER
<ul style="list-style-type: none">FX7500 Fixed Reader	<ul style="list-style-type: none">FXP20 Fixed Reader	<ul style="list-style-type: none">FX9600 Fixed ReaderTop-of-the-lineRFD40RFD90DS9900R SeriesFXR90

Barcode Scanners

Barcode scanners include the DS2200 Series, DS9300 Series, DS4600 Series, CS60 Series, DS55 Series, DS9900 Series, DS8100 Series, 3600 Series, MP72, and SP72 Series. These scanners offer various features like rugged construction, high performance, and advanced connectivity options.

ESSENTIALS	SELECT	PREMIER
<ul style="list-style-type: none">DS2200 Series	<ul style="list-style-type: none">DS9300 SeriesDS4600 SeriesCS60 SeriesDS55 Series	<ul style="list-style-type: none">DS9900 SeriesDS8100 Series3600 SeriesMP72SP72 Series

Mobile Computers

Mobile computers include the MC2200/MC2700, HC20/HC25, TC22/TC27, TC15*/TN28**, MC3400/MC3450, MC3300ax/MC3300x/MC3300xR, TC53/TC58, TC53e/TC58e/TC53e-RFID, PS30, HC50/HC55, EM45 RFID, EC50/EC55, MC9400/MC9450, TC8300, and TC73/TC78. These devices offer various features like rugged construction, high performance, and advanced connectivity options.

ESSENTIALS	SELECT	PREMIER
<ul style="list-style-type: none">MC2200/MC2700HC20/HC25TC22/TC27TC15*/TN28**	<ul style="list-style-type: none">MC3400/MC3450MC3300ax/MC3300x/MC3300xRTC53/TC58TC53e/TC58e/TC53e-RFIDPS30HC50/HC55EM45 RFIDEC50/EC55MC9400/MC9450TC8300TC73/TC78	