

RMS Omega Device Setup & Configuration

Deployment & Configuration Services for Hardware, Software, & Firmware

RMS Omega's Setup & Configuration Services are built for organizations that need expert execution from the start. Whether you're deploying new hardware, rolling out software, or managing firmware or security standards, our enterprise mobility and infrastructure team ensures everything is configured correctly - right out of the box.

Our team brings together solution architects, system engineers, and managed services technicians, along with industry-leading tools, to deliver seamless, reliable technology launches and configurations.

RMS Omega's Device Setup & Configuration Services aren't about outsourcing—they're about partnership. We collaborate with your IT and operations teams to ensure devices are aligned with your workflows, systems, and user needs so devices are fully functional and ready to go before they ever reach the end user.

Client Services



Device Configuration Services

Mobile Computers & Terminals
RFID, RTLS, & Scanners
Network Infrastructure
Tag & Label Printers

Plan Features



- Receiving, Unpacking, & Component Verification
- Basic Hardware Functionality Testing
- Pre-configured Network/Wireless Settings
- Firmware & Security Patch Standardization
- Application Installation & Configuration
- Application License Registration
- Repacking & Shipping to Destination

Learn More About RMS Omega's Total Support Plan *Comprehensive Managed Services*

RMS Omega Total Support Services goes **beyond traditional technical support** by offering end-to-end lifecycle management services, ensuring tech under contract is precisely optimized to meet specific requirements and maintain uptime.

- Hardware & Software Staging, Configuration, & Deployment
- Remote Device Support, Maintenance & Management
- Remote Troubleshooting & Repair Management

