

# Managing Mobility for Healthcare

## Mobility is critical in healthcare.

Like many industries, mobility is having a huge impact on healthcare and home care. Doctors, nurses and other practitioners use their mobile devices for clinical and non-clinical activities. At the same time, the Internet of Things (IoT) is introducing billions of devices and endpoints throughout the industry. Patient monitors, infusion pumps and diagnostic imaging solutions are all going mobile and getting connected. The downside is more devices and more connected 'things' increases security risks and the potential to expose patient data. SOTI MobiControl enforces the security of mobile devices always and everywhere. It lets healthcare and home care organizations realize the full potential of mobile technology, without sacrificing security and privacy.



### Streamline Workflows

From a clinical perspective, mobile devices make it easier to access and update Electronic Health Records (EHR) from anywhere, including remote patient monitoring from their home. More timely and accurate patient information improves workflows and outcomes for inpatient, outpatient and home care. Tablets, smartphones and apps are not just useful for clinical departments, admin and operations benefit too. Porters are available sooner, housekeeping can prepare rooms faster, and maintenance can fix minor problems before they become major. All your clinical and non-clinical workflows are optimized to reduce length of stay, while improving the quality of care.

### Keep Compliant

Whether it is HIPAA in the USA, GDPR in the EU, or My Health Records Rule in Australia, healthcare organizations around the world are legally required to protect patient data. Mobile technology can make compliance more challenging. Providers need to control who can access patient data on a mobile device, then how, when, and where that data is processed. Authentication rules safeguard the physical device in the case of loss or theft, while encryption protects any data on the device, or transmitted to/from the device. Managing apps and content are another challenge. Making sure that workers have the right apps and files to do their job, while protecting them from malware and ransomware.



## What can SOTI do for healthcare?

### Eliminate Downtime

Mobile healthcare workers need a working device to stay productive. However, they don't have the expertise to fix them when a problem occurs. SOTI MobiControl's remote support features (remote view/remote control, file sync, and two-way chat) make it easy for IT staff to communicate with remote users, see what is going on and then fix the problem anywhere and anytime.

### Track Your Assets

Your workers are constantly on the move, and so are their mobile devices. Visibility into where these assets are, and what they are doing can improve your operations. SOTI MobiControl can track everything a mobile device does down to when it was used, and why. Flexible reporting features make it easy for IT Staff to extract this information and figure out ways to streamline mobile operations. SOTI helps you keep track of your valuable mobile assets with robust reporting and analytics capabilities to drive efficient mobility management.

### Manage Everything

All the new endpoints, sensors and devices being deployed in healthcare require full lifecycle management. For some devices the risk is more than compliance and data privacy, it is patient safety. New devices and endpoints will range from simple little temperature and telemetry sensors to complex systems such as an artificial pancreas. SOTI MobiControl delivers management and security for these new mobile devices, sensors and endpoints, as well as their apps and content.

### Empower the Patient

A patient's mobile device provides an amazing opportunity for healthcare and home care providers. It can help with patient tracking, appointment scheduling, and remote monitoring, as well as providing secure communications to clinicians. The best part — no device acquisition costs to the provider. SOTI MobiControl uses lockdown to give patients optimized access to apps and content that improve their quality of care, while reducing cost and complexity for the healthcare provider.

To learn more, contact our Enterprise Mobility experts at [info@rmsomega.com](mailto:info@rmsomega.com) or call **888.857.8402**.